

ParentChild+

Technology Tools for Program Support

For on-boarding new employees and keeping current employees connected



SUPPORT 1: **ELEVATE**

<https://parentchildplus.bridgeapp.com>

What is it?

eLearning platform with video tutorials and continuing education opportunities.

Why is it important?

- This is the FIRST STEP in on-boarding & training new ELSs.
- Access live webinars that you missed.

First steps:

- **Coordinators:** Must email [Support](mailto:elivate@parentchildplus.org) to receive login credentials for ELSs.
- **ELs** within 30 days of hire date:
- Must enroll and complete the DAISY Learning Program to receive login credentials for DAISY (Support 2).
- Must complete the Best Practices Program. Useful tool for supervision.

Contact for Support:

Email: elivate@parentchildplus.org
Replies: 2-3 business days.



SUPPORT 2: **DAISY**

<https://daisydata.org>

What is it?

Database with info on families, staff, assessments, and other key program info.

Why is it important?

- Data helps improve the program - what it's doing and why it is or isn't working.
- Data informs critical decision-making, and validates or clarifies to your instincts.
- Data is provided to funders for reports and supports \$ asks.

First steps:

- **Coordinators:** Enter staff as they onboard: email address, contact info, etc. Must delete inactive staff.
- **ELs:** Must complete DAISY Learning Program on Elevate. Staff only receive [Support](#) after program is complete.

Contact for Support:

Email: DAISYhelp@parentchildplus.org
Replies: 3-4 business days.



SUPPORT 3: **STAFF PORTAL**

www.parentchildplus.org

What is it?

"Backend" of ParentChild+ website, where key files and resources are stored.

Why is it important?

Here you will find:

- training manual,
- implementation manual,
- administrative forms,
- logos,
- sample grant language,
- and more!

First steps:

Coordinators + ELs: The login to the portal is located at the bottom of the ParentChild+ website.

Contact for Support

Login provided at training.
Email: jfaith@parentchildplus.org



SUPPORT 4: **SLACK**

www.slack.com

What is it?

Online communication channel to chat in real-time with fellow Coordinators + ELs..

Why is it important?

- Stay current with info from ParentChild+ National Center.
- Ask a quick question to a group of people or to our entire network.

First steps:

- **Coordinators + ELs:** Download Slack on your computer or cell: [@parentchildplus.slack.com](https://parentchildplus.slack.com).
- Join Channels to participate in group conversations.

Contact for Support:

If needed after download, email: cinman@parentchildplus.org