

# **DAISY Newsletter!**

DAISY Newsletters will now be sent out every other month. If you have any suggestions on additional DAISY-related items we could include here, please contact me at <u>saparicio@parentchildplus.org</u>.

## Live Training Series

The next DAISY Live Training Session will be held on Tuesday, December 6th. This session will review ParentChild+'s data quality framework and how to perform data quality checks of the data entered on your family and HBCCprovider accounts. This includes making sure the total number of participants are entered and identifying missing data and data entry errors. <u>Please register here</u>.

We have also announced dates for live trainings in 2023. Please see below for information on registration and topics:

March 7th: <u>Register here</u>

-Topic: (New) Data Exports and Reporting: how to run reports to meet your

needs and how to submit data requests

• May (TBD): Date and registration link will be including with national conference information

-Topic: (Refresher) "Closing out" the year: making sure all families/providers are in DAISY, statuses are up-to-date, visits are completed in the scheduler, assessments and referrals are saved, and Annual Requirement files are uploaded.

September 5th: <u>Register here</u>

-Topic: (Refresher) Beginning the year: updating your account, enter new family/provider records, assigning ELS to family/provider, adding and completing the first month of visits, and planning for assessment and referral data entry.

December 5th: Register here

-Topic: To be determined.

#### Program year and cycle removal

The program year and cycle removal from DAISY has been further delayed to later in November 2022. Please submit any questions about the delay or the upcoming changes to <u>saparicio@parentchildplus.org</u>.

As we get closer to deployment, make sure to check Slack for future details on the live information session we will be hosting to review the changes made and answer any questions you have.

# **Reporting DAISY Errors**

If you need assistance with data entry or reporting on DAISY, please submit a request ticket by clicking the Support button on the bottom right corner of DAISY. Alternatively, you are also able to submit request tickets by emailing <a href="mailto:support@parentchildplus.zendesk.com">support@parentchildplus.zendesk.com</a>.

## Join Us on Slack

ParentChild+ has a #daisy channel dedicated to all things DAISY. Slack is a great communication tool to ask fellow program staff DAISY-related questions. It is also the fastest way to learn about a glitch, a glitch fix, or a new feature or training,

I post them in real time as soon as I know. <u>Click here</u> to join our channel to stay up to date on DAISY system updates.