

ParentChild+



DAISY newsletter

January DAISY Newsletter!

We hope you are well! Please let us know if you have other ideas about DAISY-related items we should include in the newsletter. For DAISY newsletter ideas, email Sarah Aparicio at saparicio@parentchildplus.org; and, of course, for specific help with DAISY, you can reach the team at daisyhelp@parentchildplus.org.

DAISY Tip

Before adding visits to a child's scheduler, make sure to check the ELS dates in the ELS History (Programs > Core > Program Year and ELS > ELS History) to confirm the visit dates have ELS coverage. If you notice gaps in ELS coverage, click the Edit icon in the ELS History section. This quality check will reduce errors when adding visits to the scheduler.

What's New

- **VISM Used in Visit Record:** Per user feedback, users will see a VISM Used field in the Visit Record. This field is automatically populated by the VISM selected in the visit in the scheduler. Note: the visit record and visit are linked by the visit date

Live Training Series

All program staff who enter data into DAISY are invited to a training series that will cover various DAISY-related topics. With guidance from our site staff DAISY working group, we have identified key essential training topics and when the training would be most needed based on data entry and reporting deadlines. To register, [click here](#).

- **March 8th:** This session will cover how to update your ELS History to ensure full ELS coverage for the duration of the program, and a deep dive into the reporting feature, including what data can be found in which report.
- **May TBD (registration to be included in conference registration):** This session will review how to “close out” your year. This includes making sure all families and FCC providers are in DAISY, statuses are up-to-date, visits are completed in the scheduler, assessments and referrals are saved, and Annual Requirement files are uploaded.
- **September 13th:** This session will review how to start a new program year. This includes entering new family and FCC provider accounts, making sure the correct program year is assigned to the cycle or program, and completing the first week of visits.
- **December 6th:** This session will cover how to check the quality of the data entered into family and FCC provider accounts, including making sure the total number of participants are entered and identifying missing data and data entry errors.

Coming next month

The next system update batch will include the following updates:

- **Notification cleanup:** DAISY’s database tables store all notifications sent to users since the original deployment of DAISY. This causes lag times in DAISY updates, as well as timing out issues. Our developers have been working on removing old notifications (older than 6 months) and limiting notifications to those that are helpful for users based on their role access.

- **Assessment Report:** Currently the Assessment report is timing out causing a blank report. This will be resolved.
- **Closing windows without saving:** for certain forms and pop-up windows, the window closes without saving when clicking outside of the box. This will be resolved so users do not have to reenter these data.
- **Additional delete functionality:** For those with data coordinator access, additional delete functionality in the cycle information and ELS history will be available.
- **Participant Demographic Report:** Zip code and city will be added to the Excel Export for families.

Reporting DAISY Errors

We know it is frustrating when we cannot recreate the error you have experienced, here are a few tips for reporting errors that can help us identify them and speed up the process.

- When an issue is unique to a particular user account or child profile, we are unable to move forward with troubleshooting without replicating the issue on our end. Replicating the issue not only confirms the issue as a system error, but also provides the specific information our developers need to fix the error.
- Please send all DAISY related questions directly to our dedicated email address, DAISYHelp@parentchildplus.org, rather than to individual national center staff, that way your questions will immediately get in the queue.

Join Us on Slack

ParentChild+ has a #daisy channel dedicated to all things DAISY. Slack is a great communication tool to ask fellow program staff DAISY-related questions. **It is also the fastest way to learn about a glitch, a glitch fix, or a new feature or training, I post them in real time as soon as I know.** [Click here](#) to join our channel to stay up to date on DAISY system updates.