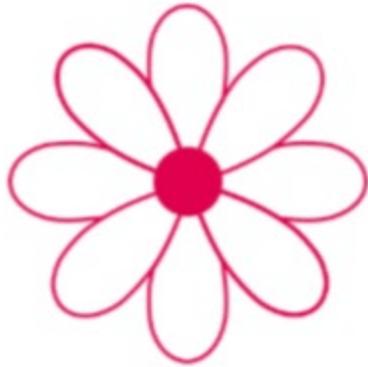


ParentChild+



DAISY
newsletter

Welcome to the new DAISY newsletter!

Thank you to the WA site team for suggesting that compiling all DAISY information in one place monthly would be a helpful resource. This new monthly newsletter will contain all the information that has been posted on Slack, on DAISY, and in eblasts during the month, with a few new tips and ideas added in. They will all be stored in a DAISY newsletter folder on the staff portal for easy access to all this information.

Please let me know if you have other ideas about DAISY-related items we could include in here. For DAISY newsletter ideas, you can email me at saparicio@parentchildplus.org; and, of course, for specific help with DAISY, you can reach the team at daisyhelp@parentchildplus.org.

DAISY Tip

Before completing a program completion survey, make sure all visits, forms, and assessments have been saved correctly. This quality check will save you time in the future – as you will catch data entry mistakes before moving on to the next cycle.

What's New in June

- The Visit Record form is now available in the Forms section. Users have the option to enter the visit record directly into this form for each completed visit in the scheduler. Note: This form is **optional** for users to use.
- Like child ids, FCC providers now have provider ids listed next to their name. This makes searching for providers and reporting issues to DAISY Help easier.

June Bug Fixes

- There was a bug when users went to edit visits for FCC providers. This has been fixed.
- In the main scheduler, the ELS dropdown was blank. This has been fixed. Users with site supervisor or site coordinator role access now have the option to filter their calendar by ELS.
- When searching for FCC providers, the program status filter was not working. This has been fixed.
- Some users reported an issue with their providers' status. Those who have reported that issue, updates have been made to the providers' status per your request.

- For FCC providers, Provider Surveys and Parent Surveys were appearing blank after saving. This has been fixed.
- In the families' form section, the PACT assessment was not updating when editing. This has been fixed.

End of Program Year 101

In 2020, we transitioned away from End of Year Reporting to improve quality assurance practices and accommodate program sites that operate all year round. Below are a few clarifications on annual reporting and Cycle/Program completion based on recent inquires:

- **Annual Requirements:** Program sites are still required to upload annual requirement files to DAISY by July 31. This document goes over which files are required and how to upload them to DAISY. The Annual Forms Checklist for both the One-on-One and FCC models can be found on the [Staff Portal](#) in the DAISY + Data Collection Folder.
- **Program Completion Survey:** **Program Completion Surveys are to be completed for each cycle once a family or FCC provider is *no longer receiving visits in that cycle*.** If a family or FCC provider is continuing visits in the cycle, users should not complete a Program Completion Survey.
- **Completed and Dropped Cycles:** On the Program Completion Survey, which is to be filled out at the end of each cycle, there is a question asking, “has the family/provider completed 23 or more visits in Cycle 1?” (in the cycle 1 survey for families) or “has the family completed 23 or more visits in cycle 2?” (in the cycle 2 survey for families only). The sole purpose of this question is to identify if the cycle was completed or not (i.e., dropped). **We identified the cut off between completed and dropped as being half the total visits in**

a cycle for data consistency purposes, this does not mean that sites can offer only 23 visits per cycle, all cycles should be 46 visits for families and 48 visits for providers.

Reporting DAISY Errors

We know it is frustrating when we cannot recreate the error you have experienced, here are a few tips for reporting errors that can help us identify them and speed up the process.

- When an issue is unique to a particular user account or child profile, we are unable to move forward with troubleshooting without replicating the issue on our end. Replicating the issue not only confirms the issue as a system error, but also provides the specific information our developers need to fix the error.
- Please send all DAISY related questions directly to our dedicated email address, DAISYHelp@parentchildplus.org, instead of sending questions to individual national center staff emails, that way they immediately get in the queue.

Coming Next Month

- **Edit functionality in ELS History**: When going to add a visit in the scheduler, some users are unable to save because no ELS is listed in the visit information pop-up window. The cause of this error is the ELS assignment date (found in the ELS history section) and the visit date not matching up. **Currently, our developers and I are testing the fix to this issue, and we are hoping to have it live on production (the users' interface) next week.** Once edit functionality is available for users, major data cleaning is

needed, the national center has hired a Data Assistant to help move forward with that work quickly. Data cleaning will fix dates so that they match, so when users go to add visits to the scheduler, they do not receive an error message.

- [Audio to training videos](#): We will be adding audio to all DAISY training videos (another great suggestion from the WA team!).

Join Us on Slack

ParentChild+ has a #daisy channel dedicated to all things DAISY. Slack is a great communication tool to ask fellow program staff DAISY related questions. **It is also the fastest way to learn about a glitch, a glitch fix, or a new feature or training, I post them in real time as soon as I know.** [Click here](#) to join our channel to stay up to date on DAISY system updates.