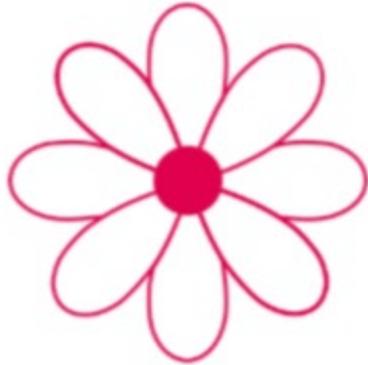# March DAISY Newsletter!

We hope you are well! Please let us know if you have other ideas about DAISY-related items we should include in the newsletter. For DAISY newsletter ideas, email Sarah Aparicio at saparicio@parentchildplus.org; and, of course, for specific help with DAISY, you can reach the team at daisyhelp@parentchildplus.org.

DAISY Tip

Always check the program start date before adding more visits to the calendar. If you notice the program start date is incorrect, you will have less to correct if you catch this early on rather than waiting until the end of the cycle or program. As a reminder, the program start date is determined by the first visit completed in the scheduler.

What's Next

We have been cleaning up inaccurate data, and will be making changes to program start dates and end dates based on the family-level data available for all program information that fall under the following scenarios: (a) family had visits completed before program start date; (b) family had visits completed after program end date; (c) family had overlapping program start dates and end dates for cycle 1 and 2; (d)

family's program start date for cycle 2 did not match first visit completed in scheduler after program completion survey was completed; (e) family's program end date for cycle 1 matched program start date for cycle 2; and (f) family's program start date was after program end date. Data used to make these decisions include (a) intake dates; (b) created on dates; (c) visit dates; (d) post program form dates; and (e) program completion survey dates. This data cleanup is linked to various data entry issues, including saved visit records not being viewable in the Form section.

Live Training Series

Earlier this month, we hosted the first session of the DAISY Live Training Series. A recording for those who were unable to attend can be found here.

The next session will be held during the May conference week. Additional details on the day, time, and registration will be made available with other conference information. This session will review how to "close out" your year. This includes making sure all families and FCC providers are in DAISY, statuses are up-to-date, visits are completed in the scheduler, assessments and referrals are saved, and Annual Requirement files are uploaded.

Reporting DAISY Errors

We know it is frustrating when we cannot recreate the error you have experienced, here are a few tips for reporting errors that can help us identify them and speed up the process.

- When an issue is unique to a particular user account or child profile, we are unable to move forward with troubleshooting without replicating the issue on our end. Replicating the issue not only confirms the issue as a system error, but also provides the specific information our developers need to fix the error.
- Please send all DAISY related questions directly to our dedicated email address, DAISYHelp@parentchildplus.org, rather than to individual national center staff, that way your questions will immediately get in the queue.

Join Us on Slack

ParentChild+ has a #daisy channel dedicated to all things DAISY. Slack is a great communication tool to ask fellow program staff DAISY-related questions. **It is also the fastest way to learn about a glitch, a glitch fix, or a new feature or training, I post them in real time as soon as I know**. [Click here](#) to join our channel to stay up to date on DAISY system updates.