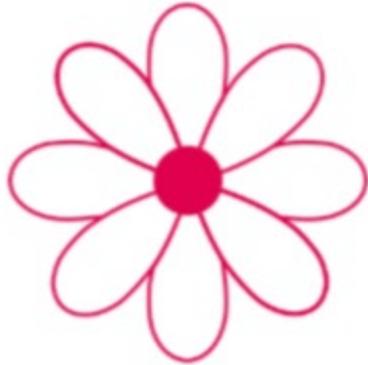


# ParentChild+



## DAISY newsletter

### September DAISY Newsletter!

This is the fourth monthly DAISY newsletter containing all the information that has been posted on Slack, on DAISY, and in e-blasts during the month, with a few new tips and ideas added in. These newsletters are saved in the DAISY newsletter folder on the staff portal so you can always find this information.

Please let us know if you have suggestions for DAISY-related items we could include in here. You can email Sarah Aparicio at [saparicio@parentchildplus.org](mailto:saparicio@parentchildplus.org) with ideas for future newsletters; and, of course, for specific help with DAISY, you can reach the team at [daisyhelp@parentchildplus.org](mailto:daisyhelp@parentchildplus.org).

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#### DAISY Tip

When assigning a book or toy to the visit in the scheduler, start typing the name out first. The dropdown will automatically jump to the book or toy based on what you type. This will reduce the time it takes to locate the book or toy in the lengthy list.

#### September Updates

We are finalizing the last updates on the staff details section. Please keep an eye out on Slack and DAISY for update notifications alerting you to when the staff details

section will be deployed to DAISY. In addition to the system update, there will be training content available on Elevate to walk you through the update. When available, you will be notified on Slack and Elevate.

## DAISY Working Group

Thank you to everyone who expressed interest in joining the DAISY Working Group. We have reached out to five site staff who responded to last month's newsletter survey to schedule our first meeting. Stay tuned for more information once we have our first conversation. Please note that we will rotate participants, so there will be future opportunities to join.

## User Feedback

In last month's newsletter, we asked program staff to provide information on the following topics. Here is an update:

- **Print functionality:** Based on your feedback, we have identified which forms program staff would like to have print functionality. The **Visit Record** received the most responses (84%). We are now working with our software on the timeframe for developing the Visit Record's print function for, and will update you as soon as we know.
- **Using other databases:** Last month we asked program staff to fill out the following survey to understand the use of other databases. Due to a low response rate, we are asking again for you to please [click here](#) to fill out the brief survey so we can better understand your data entry practices.

## Reporting DAISY Errors

We know it is frustrating when we cannot recreate the error you have experienced, here are a few tips for reporting errors that can help us identify them and speed up the process.

- When an issue is unique to a particular user account or child profile, we are unable to move forward with troubleshooting without replicating the issue on our end. Replicating the issue not only confirms the issue as a system error, but also provides the specific information our developers need to fix the error.

- Please send all DAISY related questions directly to our dedicated email address, [DAISYHelp@parentchildplus.org](mailto:DAISYHelp@parentchildplus.org), instead of sending questions to individual national center staff emails, that way they immediately get in the queue.

### Join Us on Slack

ParentChild+ has a #daisy channel dedicated to all things DAISY. Slack is a great communication tool to ask fellow program staff DAISY-related questions. **It is also the fastest way to learn about a glitch, a glitch fix, or a new feature or training, I post them in real time as soon as I know.** [Click here](#) to join our channel to stay up to date on DAISY system updates.

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